

E X H I B I T "A"

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF DELAWARE

IN THE MATTER OF THE REGULATION)
GOVERNING TERMINATION OF RESIDENTIAL)
ELECTRIC OR NATURAL GAS SERVICE BY)
PUBLIC UTILITIES FOR NON-PAYMENT)
DURING EXTREME SEASONAL TEMPERATURE)
CONDITIONS (OPENED SEPTEMBER 4, 1979,)
AS PSC REGULATION DOCKET NO. 3;) PSC REGULATION DOCKET NO. 53
RE-OPENED ON SEPTEMBER 16, 1980;)
RE-OPENED, RE-CAPTIONED, AND)
RE-NUMBERED AS PSC REGULATION DOCKET)
NO. 53 ON APRIL 15, 2003))

P U B L I C N O T I C E

**SOLICITING COMMENTS CONCERNING
REVISIONS TO THE RULES AND REGULATIONS
OF THE PUBLIC SERVICE COMMISSION**

On June 20, 2012, Delmarva Power & Light Company ("Delmarva") filed a petition with the Public Service Commission ("the Commission") requesting that the Commission amend the regulations set forth in 26 Del. Admin. C. §3002, "Regulations Governing Termination of Residential Electric or Natural Gas Service by Public Utilities for Non-Payment During Extreme Seasonal Temperature Conditions" (the "Regulations"). These Regulations were originally adopted in PSC Regulation Docket No. 3 by PSC Order No. 1990 (October 30, 1979) and revised in PSC Order No. 2143 (October 28, 1980). On April 15, 2003, PSC Order No. 6148 re-opened the Regulations, re-captioned the Regulations, and re-numbered the docket as PSC Regulation Docket No. 53. The Regulations were further modified by the Commission in PSC Order No. 6325 (December 9, 2003).

The existing Regulations establish uniform procedures which must be followed prior to termination of service for non-payment during the heating or cooling season and apply to all public utilities subject to the jurisdiction of the Commission. See 26 *Del. Admin. C.* §3002-1.2. In PSC Order No. 8169 (July 3, 2012), the Commission accepted Delmarva's petition to re-open these Regulations. The Commission agreed to consider amendments proposed by Delmarva which would modify the Regulations to:

- (a) Allow electric utilities to utilize the new technology of the installed electric advanced metering infrastructure ("AMI") to disconnect electric service remotely, to not require an electric employee to make a reasonable good faith attempt to make personal contact at the premises to be disconnected prior to termination of service, and replacing this personal contact requirement with a requirement that the electric utility make at least one attempt to contact the customer by telephone; but
- (b) Maintain the existing Regulations for natural gas utilities and the requirements regarding final personal contract prior to termination of gas service.

As the first step in the process, Delmarva has proposed amendments and revisions to the existing Regulations for the Commission's later consideration. To aid in this initial process, the

Commission and its Staff now solicit comments concerning adopting amendments and/or revisions to the existing Regulations.

If you wish, you may file with the Commission written comments regarding this Petition **on or before Friday, August 17, 2012**. Please send these written comments to the Commission's address listed below and note the "attention to" as "PSC Regulation Docket No. 53."

Delaware Public Service Commission
861 Silver Lake Boulevard
Cannon Building, Suite 100
Dover, Delaware 19904

If you wish to formally participate as a party in this matter, with the right to present evidence and be represented by counsel, you must file with the Commission a written petition asking for leave to intervene in accordance with the requirements of the Commission's Rules of Practice and Procedure (26 Del. Admin. C. §1001-2.9) **on or before July 27, 2012**. All such petitions should be sent to the Commission's address listed above with attention to "PSC Regulation Docket No. 53." Petitions filed after the deadline of July 27, 2012, will not be considered except for good cause shown.

After reviewing the written comments, Staff may propose amendments and/or revisions to the Regulations for the Commission's review. If the Commission accepts such proposed amendments and/or revisions, the Commission will promulgate such amendments and/or revisions for adoption under the notice and hearing provisions of 29 Del. C. §§1133 and 10115 to 10118.

You are invited to review Delmarva's Petition to determine how your interest may be affected. You may review documents posted on the Commission's website at <http://depssc.delaware.gov/default.shtml>. If

you would like to review documents at the Commission's offices, please contact Monica Hall at monica.hall@state.de.us to arrange a time for your review. You may also review copies of Delmarva's Petition at the office of the Division of the Public Advocate located at the Carvel State Office Building, 4th Floor, 820 North French Street, Wilmington, Delaware 19801. Please call (302) 577-5077 to arrange for a time to review the documents at that location.

If you wish to request copies of documents in this matter, please submit a Freedom of Information Act Request Form. This form may be found at <http://smu.portal.delaware.gov/cgi-bin/mail.php?foia-request&subj=DOS>. There is also a link to the Freedom of Information Act Request Form on the Commission's website, <http://depssc.delaware.gov/default.shtml>. The Commission will respond to your request in accordance with the Delaware Freedom of Information Act, 29 Del. C. ch. 100.

If you have a disability and wish to participate or to review the materials in this matter, please contact the Commission to discuss any auxiliary aids or services you might need to help you. You may contact the Commission in person, by writing, by telephone (including text telephone), by Internet e-mail, or other means.

If you have questions about this matter, you may call the Commission at 1-800-282-8574 (toll-free in Delaware) or (302) 736-7500 (voice and text telephone). You may also send questions regarding this matter by Internet e-mail addressed to patricia.gannon@state.de.us.